

Company Background & Business Nature

Webnix Technology Limited

– IT Consulting and System Maintenance

Webnix Technology Limited is founded and registered in Hong Kong in March, 1999. With experience of internetworking and system maintenance, Webnix offers a full range of IT solutions that specially care for your business needs.

Business Nature

- IT System Integration,
- Monthly System Maintenance,
- Cable and Networking,
- Backup Solution,
- Hardware/Software Order
- Hardware and Software Auditing,
- Email/Video Conference Solution,
- Web Hosting and Design Services, etc.

OUR ADVANTAGES

- **One to One IT Support**
Each customer has the individual technicians to provide your firm IT onsite and hotline support. This can save communication time, easier to understand the customer related to the computer question.
- **Establishment of Regular Monitoring for Servers**
To notify customer for the server problem and fix it as soon as possible
- **Provide remote computer technical support services**
To minimize the technicians maintenance time for the detriment of employees work time
- **Fixed Monthly Services Cost, Unlimited Support**
To allow customers to easily control maintenance expenses
- **Hardware/Software Quotation**
To provide customers with the right combination of computers sets
- **Hardware/Software Auditing**
Let employer know the quantity of computer software and hardware in your company



IT Consultancy and System Maintenance Services

MAINTENANCE SERVICES

- Provide Workstation and Server Maintenance
- Server Backup (Tape/NAS)
- Update Server Antivirus Database Definition
- Virus/Spyware/Trojan Horse Removal
- Computer, Hardware/Software Reinstallation
- Onsite and Telephone Hotline Support
- Computer Remote Support
- Email Account Setup
- Office Automation Systems
- Server and workstation Migration
- Workstation Data Backup
- Network and WIFI Setup
- Software and Hardware Audit



OTHERS

- Provide Computer Hardware/Software Quotation /Order
- Network Cabling
- Server Rental and Co-location
- Web Hosting and Web Design
- Email Services
- Video Conference Solution
- Server and Server Parts Order

**WE ARE READY
BE YOUR BUSINESS PARTNER!**

Phone: (852) 2720-8429
Fax: (852) 2729-7751
E-mail: info@webnix.com
www.webnix.com

Room 802,8/F, Koon Fook Centre
No 9 Knutsford Terrace,
Tsim Sha Tsui,
Kowloon, Hong Kong

Payment Method and Terms of Services

Billing

- Calculation Method: No. of computers, servers and supporting staffs
- Monthly Based Billing Cycle

Services Hours

Mon-Sat: 9:00AM—7:00PM

On Site Support Calling

- Before 4:00PM › our technician will be on days to reach your company
- After 4:00PM › our technician will be on days or next days to reach your company
- Sunday and Public Holiday is closed

On Site Support Appointment

Hotline : (852) 2720-8429

Terms of Services:

- Maintenance does not include hardware repairing/replacement cost
- Relocation need to charge additional setup cost
- All without notice of new hardware/software order by client, Webnix has the right not to provide support in our maintenance services

SUPPORTING HARDWARE/SOFTWARE

- Microsoft OS : Windows 98/ ME/2000/XP/Vista
- Microsoft Server: 2008/2003/2000 Server
- Others Platform: Linux / Mac
- MSSQL / MySQL Database
- MS Exchange
- Antivirus Products: Symantec / NOD32/ McAfee/ F-prot
- 3Com & Cisco Products
- Computer Associations Products
- IBM Servers & Lenovo Desktops
- Dell Servers & Desktops
- Fuji Xerox & Canon Printers
- HP & Epson Printers

And More....

CUSTOMER LIST

- 髮絲舍
- Regent Lane Ltd & Bliss Concepts Ltd (麥嘜麥兜)
- The Hong Kong Equestrian Federation 香港馬術總會
- 生記行
- Muse Asia Limited
- CL3 Architects Ltd
- 滙保集團 (Stock Code: 835)
- South Asia International Limited (SAI)
- Amvig Holdings Limited (Stock Code: 2300)
- East Dragon Zipper (China) Co. Ltd. / 東龍拉鍊(YCC) 製造有限公司
- Wealthy Corporation Ltd.
- Recyclebag.net 環保袋皇集團有限公司
- Glory Harvest Group Limited
- Hip Hing & Cale & Plug mfg. Ltd.
- Rich Tech Network Limited
- Tiley Hong Kong Development Limited

BUSINESS PARTNERS



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